Present: As per sederunt
Apologies: L Brady, F Shoughari, C McCormack, E Napier, K Powell, M Daniel, J Quinn, J Cardwell, Z Razeen, E Hughes, P Palios, Jamie Quinn, P Campbell

Attending: L Dowd, M Rambo-Hood, C Bingham, B Hay, D Anderson, J Brown

1) Welcome, Apologies and Sederunt – as above
2) Minute of Previous Meeting and Matters Arising – n/a
3) Telephony and Unified Communications - Dave Anderson

D Anderson is responsible for upgrading the telephone communications at the University of Glasgow.

Jisc are carrying out a review of the University’s communication system, and one of their staff, James Brown, gave a presentation and asked for feedback:

K Summers said she would like to see students signposted accurately, and not passed from one communication channel to the next.

P Everingham suggested that key information and additional information should be communicated separately.

F Gewirtz O’Reilly said that because of the level of irrelevant emails, this discourages him from reading any of them.

Tom McFerran said that he would like to see more integration between University communication channels, like having a way to communicate with your fellow students via moodle.

M Fahd made a further point that each moodle page is different, and he would like to see more consistency.
M Banos said that she would like to have a single communication channel to use, with a search option that accurately directs you to the information you are looking for.

V Ferry said that Moodle does have the capacity to message fellow students, but it does not have a group messenger function. She would like to see this, as it would create an academic environment for course chat.

L McDougall would like to see a place for key messages to be communicated to students and suggested creating an app, as would be a single place to release information, and it can also give push notifications for key information.

F Nkhbatolfoghahai said there are different levels of information students need, some relevant to all students, and the rest only relevant to certain students. It would be helpful if this could be filtered, and students could choose what information they receive.

J Brown gave a demonstration of a possible online platform which emcompasses a number of these points. He confirmed that any communication channel that is web-based can be integrated into this platform (such as moodle, room bookings, essay submission).

4) Class Rep Conference Report – Emma Hardy
The 3rd annual Class Rep Conference took place on the 23rd of January. 145 people signed up to take part. Overall the conference was positive, which as breflected in the feedback gathered from attendees.

S Jacobs asked for more inform about closing the loop, in relation to class rep engagement on the whole.

E Hardy said she would like to be able to contact the broader student body in order to let them know where their feedback is going, and to notify them on how the SRC has actioned it.

5) Academic Forum Update – Emma Hardy
E Hardy reminded all of the Academic Reps on Council to start preparing their handovers, as these are due on the 29\textsuperscript{th} of March. She would also like feedback from Council on the Academic Forum throughout the year.

L Cerosky asked if Council members need to submit a handover if they are carrying on the same position in the 19/20 term.

E Hardy said yes, they do, as this helps retains continuity.

6) Welfare Forum Update – Fatemeh Nokhbatolfogahai
The Welfare forum took place on the 21\textsuperscript{st} of February. It generated valuable feedback on the University draft ‘Wellbeing Strategy.’ F Nokbatolfogahai has met with R Partridge to discuss this feedback.

Council handovers will be discussed at the next Welfare Forum.

L Cerosky asked if R Partridge is still planning to meet with members of Council.

L McDougall confirmed that he has already met with some members of Council.

7) Council Reports:
   A) President: Lauren McDougall –
      L McDougall met with the Senate Office and discussed that the degree parchments will change from A3 to A4.

      The opening of the JMSL Learning Hub is delayed until September 2020. In the main this is due to the new requirement for installation of a sprinkler system.

      The PhD society met with the SRC PG Convenors to discuss postgraduate engagement.

      L McDougall, F Nokbatolfogahai, SRC Staff and staff from Widening Participation are looking to review the Carers policy, to reflect current available support.
L McDougall participated in a ‘Facebook Live: Brexit’ discussion with A Muscatelli. She said this model of student engagement could be used by the SRC for campaigns as well.

L McDougall confirmed that the next Council meeting on Thursday the 18th of April will be going forward.

B) VP Education: Emma Hardy –
The Postgraduate Taught Experience Survey working group met and discussed the best marketing strategy for the survey.

E Hardy met with Library staff and confirmed that the 24 hour library access is still on track and expected to happen before the exam period.

Both the ELIR and the STAs are taking place next week.

E Hardy opened the floor to questions.

K Summers asked what the STA dress code is.

E Hardy confirmed the dress code is smart casual.

M Fahd asked when the 24 hour library service will start.

E Hardy said that the library does not know the exact date, as they are still confirming details with HR.

C) VP Student Activities: Scott Kirby –
S Kirby said that K Lee is still working on confirming storage space for clubs and societies, and once these details are sorted, he will bring these back to Council.

S Kirby has asked Academic Convenors to notify him of any academic clubs/societies that are struggling to affiliate with the SRC because they do not meet the basic requirements. The SRC has been approached by a Staff member who has expressed that this is a problem within the Schools, and the SRC would like to understand the full extent of this.
Plans are underways for the exam de-stress campaign. The SRC plan to review the exam de-stress campaign for the next academic year.

D) VP Student Support: Fatemeh Nokhbatolfoghahai -
F Nokhbatolfoghahai will discuss content warning at the next Student Experience Committee. This is off the back of feedback received by a student who struggled with some of the content of the required reading for a course. The SRC want to propose that all potentially harmful content comes with a warning.

V Ferry said these are used in Theology and are beneficial, however she would urge that they are given at the start of the course, as some students would choose to opt out of the class associated with the content.

E) School Rep Vet Medicine: Antonia Da Fonseca Ioannou –
UK-wide Vet students meet annually, and this year the host University is Glasgow. However, the University does not want to support this event. A Ioannou has asked for support from the SRC in gaining information on a student led event, such as how to get insurance.

L McDougall asked her to email directly.

F) International Officer: Basel Shehabi –
The Cultural Exhibition took place on the 8th of February, and the clubs and societies that attended the event had a positive experience.

G) Race Equality Officer: Desmond Okumbor –
D Okumbor is planning a Wikipedia Diversity event and would like support from Council.

L McDougall said they are happy to support it, and asked him to share the time/location as soon as he has confirmed it.

L McDougall also said that Generation Identity materials have been found on campus again and thanked D Okumbor for ensuring this was reported.
H) Business School Rep: Elisabetta Trasatti –
E Trasatti said that her School’s SSLC is structured with an induction for class reps at the beginning as well as a meeting at the end of the year. This could be helpful in engaging with class reps if rolled out further.

Lauren asked her to discuss this with E Hardy.

I) Culture & Creative Arts School Rep: Leo Ceroky – n/a
J) Geographical and Earth Science School Rep: Kirsty Summers – n/a
K) Interdisciplinary Studies School Rep: Philip Palios – n/a
L) Modern Languages and Culture School Rep: Paula Campbell – n/a
M) Social and Political Sciences School Rep: Rebecca Coleman-Bennett – n/a
N) UG College Convenor Arts: Vicky Ferry – n/a
O) UG College Convenor MVLS: Fadel Shoughari – n/a
P) UG College Convenor Science & Engineering: Bethan Hall-Jones – B Hall-Jones has a meeting with J Davies in order to give him feedback from the Engineering class rep meeting.

Q) First Year Rep: Seven Jacobs – n/a
R) First Year Rep: Temisan Atsegoh – n/a
S) Age Equality Officer: Elliot Napier -n/a
T) Mental Health Equality Officer: Teresa Banos – n/a
U) PG College of Social Sciences Convenor: Ketong Zhang –
   K Zhang highlighted that an inappropriate email had been circulated by college staff via the PGR mailing list, and he has worked with B Howies on reviewing the the policy of what the mailing list should be used for.

E Hardy confirmed she has followed this up.

M Fahd asked what the nature of the inappropriate email was.

K Zhang said that it was of a political nature. That content of a political party was circulated, and this staff member made negative comments about the beliefs associated with that party.

V) Environmental Officer: Ross Mowbray – n/a
W) Physics & Astronomy Rep: Darius Darulis – n/a
8) AOCB –
   D Okumbor asked when Council members should be completing their handover.

   L McDougall said that F Nokhatolfoghahai will be in touch with him and his fellow Welfare Officers shortly, but that their deadline tends to be later than Academic Reps due to the nature of their remits.

   M She asked if and when General Reps need to complete their handover.

   L McDougall confirmed that General Reps also need to complete a handover and that S Kirby will be in touch shortly.

9) Date of Next meeting – Thursday 18th April, 2019